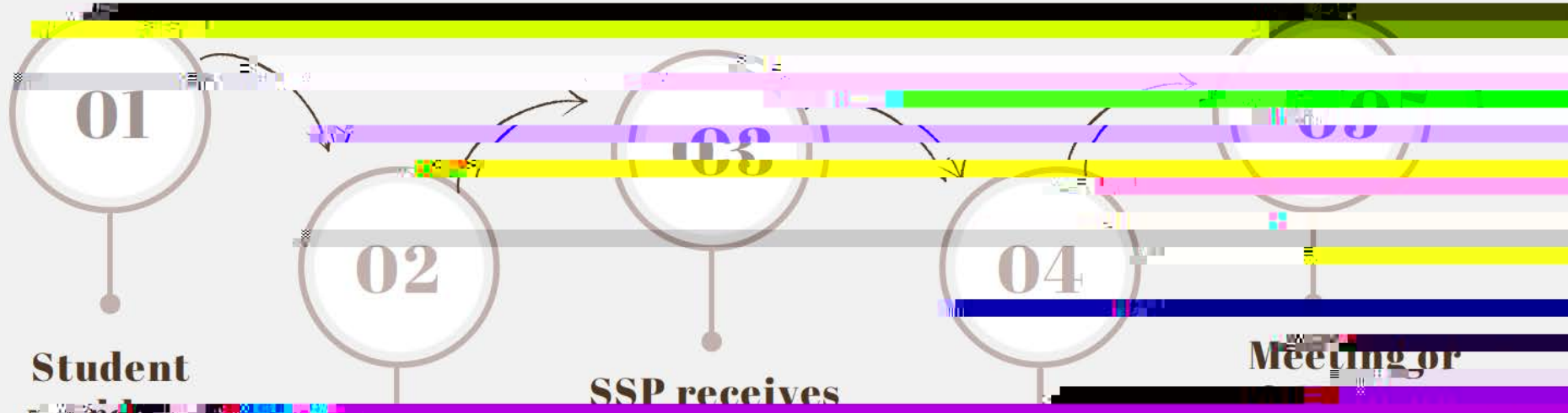


Spartan Support Process



01 Student identified

Identify a student is experiencing an issue/struggle through direct observation or student disclosure

02 Referral to SSP

Submit a Spartan Support form with observations or the information provided to you

03 SSP receives request and assigns case manager

The Director of Student Services will receive an immediate automatic message regarding your submission. In response, the Case Manager will respond appropriate

04 Meeting or communication with student

The Case Manager will provide support and resources to the student. The student's response to the case is documented. In case another issue arises, the Case Manager will respond appropriate